



CAPABILITIES STATEMENT - Translation

TRANSLATION SERVICES OVERVIEW

Gracor has been supplying high quality language services for **over 25 years** to international, regional and statewide businesses and government agencies, including *Fortune*® 500 companies.

Headquartered in Columbus, Ohio, Gracor is a certified **Woman Owned Small Business (WOSB)**, certified Minority Business Enterprise (MBE) and in the state of Ohio Female Business Enterprise (FBE). Memberships include: American Translators Association (ATA), MBDA, NAPW, Professional Member of the International Language Testing Association, and Intelligence Community Teaming Opportunities.

Gracor's commitment to quality is evident in our **ISO 9001:2015 certification**. Gracor passed ISO certification with zero nonconformities - something rare for companies of any size on their initial registration, and to accomplish this as a small minority-owned business shows true dedication to our clients and the quality of our service.

Gracor is comprised of an experienced staff of native speakers from around the globe. Gracor's extensive pool of translation experts, in over 100 languages, possess vast experience within any technical discipline including engineering, medical, legal, and software industries as well as being high caliber linguists. This allows Gracor to match linguists to specific subject matter for **translations that match in the target language in both content and intent of the source**.

Most of Gracor's translators are certified by the American Translators Association (ATA) and our interpreters hold various industry standard certifications, such as Certified Court Interpreters, Judicial Council for many states, Supreme Court Certifications for a number of states, Certified Social Services Interpreters and Certified Medical Interpreters, and are members of National Association of Judiciary Interpreters and Translators (NAJIT).

In Gracor's 25 years of operation it has **never** advertised. This factor demonstrates **Gracor's outstanding reputation** for quality and accuracy of service. Word of mouth, referrals and industry discussions continue to lead Gracor's name to further clients.

COMPANY INFO

DUNS: 085377914

CAGE: 6CFG2

NAICS:

A. 541930

B. 561410

C. 541720

D. 541199

SAM: ACTIVE

PRIMARY CONTACT

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Ceiba Enterprises DBA
Gracor Language Services, Inc.



ISO CERTIFIED
9001:2015



PAST PERFORMANCE SAMPLE

- Vendor of choice to translate Material Safety Data Sheets (MSDS) for an international chemical company into 30 languages.
- Gracor provided translation and desktop publishing for Infant Screening material into 11 languages for a university medical laboratory for use in multiple states.
- Translation vendor of choice for multiple *Fortune*® 500 finance and insurance agencies. Doing everything from marketing collateral to educational material to client policy papers to legal documents.
- Localization, translation and implementation of manufacturing website into 10 languages.
- Translated History, Math and Science textbooks (digital and hardcopy) for top tiered textbook company into Spanish for multiple states.
- Translation company of choice for technical manuals for international manufacturing company into five core languages for over 20 years.
- National loan and financial website and software translated into Spanish including online coding and interactive tools.
- 300 technical CAD drawings translated for international manufacturing company.
- All supporting evidence and legal documents translated for international, joint-government fraud court case.

GRACOR TRANSLATION CLIENTS

Gracor Language Services has provided language services to many regional, national and international companies, including Fortune 500s. A partial client list includes:

- Advanced Drainage Systems (ADS)
- American Showa, Inc.
- Ashland Inc
- Battelle Memorial Institute
- Church Mutual Insurance Co.
- City of Albany (NY)
- City of Columbus (OH)
- Estate Information Services
- Gerbig, Snell, Weisheimer/ GSW
- Hancor/ADS
- Honda R & D Americas, Inc
- Interstate Gas Supply, Inc
- Jackson Lewis LLC
- Kemba Financial Credit Union
- Landis+Gyr (Europe) Ag
- Lubrizol Corporation
- Mac Tools
- MassMutual Financial Group
- McGraw Hill
- Mettler Toledo
- Mills James Productions
- Mylan Laboratories
- Nachurs
- National Auto Care
- Nationwide Insurance
- Nelson Stud Welding Inc
- New Albany Country Club
- Ohaus Corporation
- Ohio Bureau of Workers Compensation
- Ohio Housing Finance Agency
- OMG Roofing Products
- Ohio State University (OSU)
- Porter Wright Morris & Arthur
- Ron Foth Advertising
- Safe Auto
- Salliemae/SSSC
- Siemens
- Toyota Financial Services
- USDOJ
- Worthington Industries



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